

Which Sky boxes are compatible with On Demand?

- A selection of On Demand TV is available on all Sky+HD boxes. Our full On Demand service is accessible from all Sky+HD boxes, except Thomson boxes and you will need to connect your Sky+HD box to your broadband router.

We are also in the process of updating the Sky Guide on these Sky+HD boxes to enable Catch Up TV and rebrand Anytime to On Demand. The rollout of the update is done in phases with the latest Sky+HD boxes now updated and more to be done in the next month.

To find out which Sky+HD box you have and when it will be updated, press **Services** on your Sky Remote, then press **0** to highlight **Settings**. Press **3** to highlight **System Details**. Note down the version Number 2nd line from the top of the screen.

- If you have a version beginning with **4F31**, then you have an **Amstrad DRX890** or **DRX895**. You should already have the new Sky Guide.
- If you have a version beginning with **4F30**, then you have a **Amstrad DRX780**. You will receive the new Sky Guide in the next few weeks.
- If you have a version beginning with **9730**, then you have a **Samsung**. Subject to final testing, you will receive the new Sky Guide by the end of November.
- If you have a version beginning with **9F30**, then you have a **Pace**. Subject to final testing, you will receive the new Sky Guide by the end of November.
- If you have a version beginning with **4E30**, then you have a **Thomson**. Unfortunately, we are not updating this box with the new Sky Guide. Please call one of our agents on 08442 411 389 who will be able to advise you on what options are available.